

Position Title: Psychosocial Support (PSS) Specialist

Organization: Charity Fund “Voice of Generations”

Duty Station: One position each in Odesa, Mykolaiv, and Kherson

Reports to: Program Manager

Contract Duration: 6 months (with possible extension based on performance and funding)

Position Summary:

The Psychosocial Support (PSS) Specialist is considered a core staff position within the project structure, essential to delivering key protection outcomes and ensuring the psychosocial well-being of target populations and is responsible for providing structured individual and group psychosocial support services to vulnerable populations, including internally displaced persons (IDPs), persons with disabilities, elderly individuals, and children. The PSS Specialist will deliver safe, inclusive, and trauma-informed support through center-based and outreach activities. The role includes psychological first aid, therapeutic activities, referral support, and the distribution of dignity and stress-relief kits as part of therapeutic engagement. The PSS Specialist will contribute to the overall protection outcomes of the project.

Key Responsibilities:

Psychosocial Support Delivery:

- Conduct individual and group counseling sessions tailored to the needs of adults and children.
- Provide psychosocial first aid and psychoeducation to affected populations.
- Adapt services to meet the specific needs of beneficiaries with functional limitations or disabilities.
- Use therapeutic tools such as stress-relief kits (e.g., coloring books, journals, sensory items) to support emotional regulation and healing.

Awareness, Engagement, and Referrals:

- Support awareness sessions on mental health and psychosocial wellbeing in coordination with the Protection Officers.
- Identify severe mental health cases and refer them to specialized services or clinical psychologists where needed.
- Promote mental wellbeing and reduce stigma through public-facing activities and education materials.

Coordination and Collaboration:

- Work closely with the Protection Officers, Legal Advisor, and Child Psychologists to ensure integrated case support.
- Participate in coordination meetings and protection working groups when requested.
- Collaborate with local institutions, health professionals, and NGOs for referrals and support networks.

Monitoring and Reporting:

- Maintain confidential records of sessions and progress notes in accordance with protection standards.
- Track distribution of dignity kits and stress-relief kits linked to PSS services.
- Contribute to donor and internal reports by providing timely data, success stories, and feedback.

Qualifications and Experience:

- Degree in psychology, mental health, or social work. Certification or license to practice as a psychologist in Ukraine is required.
- Minimum 1 year of experience in providing psychosocial support services, preferably in humanitarian, community-based, or NGO settings.
- Strong experience working with vulnerable populations, especially IDPs, persons with disabilities, women, and elderly individuals.
- Knowledge of trauma-informed care, PFA (Psychological First Aid), and mental health case management.
- Excellent communication, empathy, and cultural sensitivity.
- Fluency in Ukrainian required; English is an asset.